



## Case Study

Making Healthcare Simple.



**DOMA provides onsite document conversion services for 98,000,000 health records at 230 national sites.**

The Department of Veteran Affairs provides health services to veterans throughout the United States, the Virgin Islands and the Pacific.

Historically, these records have been paper and have been maintained at the treatment facilities.

### The Challenge

The VA had an estimated 98,000,000 medical records at 230 VA centers across the country. They wanted to digitize and index these records.

### What We Did

- Electronics Records Management
- Software Architecture & Development
- Portal Development & Host Data Integration
- Database Design & Administration
- Data Storage Management & Support
- Imaging Equipment Implementation
- Remote System and Site Testing & Training
- Support and 24/7 Help Desk
- Web Portal Integration
- Document & Data On-line Warehouse
- Disaster Recovery
- Critical Portal Infrastructure Protection—Managed Firewall Services

### The Results

- DOMA has deployed 7 scanning teams nationwide. The scanning teams of two people spend an average of 11 days at a site scanning 8,098 individual records made up of 23 individual pages. Once scanned, the records are electronically transmitted to our Virginia Beach production facility.
- The DOMA Production Facility staff provides image data, indexing and quality control for all records and establishes databases for each VA center. The data is immediately available to VA personnel worldwide.



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- DOMA has developed and provides all imaging and document management software for this nationwide VA Electronic Medical Record system, called VistA
- To date, DOMA has completed the digital conversion and indexing for 165 VA sites.
- DOMA is on track to complete the digitizing of all VA records almost a year ahead of schedule

To learn more about DOMA's products and services, visit our web site at [www.domaonline.com](http://www.domaonline.com) or call **757.306.4920**