

# DOMA TECHNOLOGIES, LLC© WEBSITE PRIVACY STATEMENT

#### WHO WE ARE

Our website address is: https://domaonline.com/domaonline. If you'd like to learn more about our company you can find more information HERE.

#### SCOPE

This Privacy Policy provides our policies and procedures for collecting, using, and disclosing information contained within the DOMA website. Users can access the DOMA website through their devices: tablet, computer, or phone. A "Device" is any computer used to access the DOMA Service, including without limitation a desktop, laptop, mobile phone, tablet, or other consumer electronic device. This Privacy Policy governs your access of the DOMA website, regardless of how you access it, and by using our website you consent to the collection, transfer, processing, storage, disclosure and other uses described in this Privacy Policy. All of the different forms of data, content, and information described below are collectively referred to as "information." Third-party links (links to websites and services not owned or operated by DOMA), and information hosted and provided by such links do not fall under the scope of this policy.

### WHAT DATA DO WE COLLECT?

#### We collect:

- First Name
- Last Name
- Company
- Industry
- Work Title
- Email
- Address
- Location
- Phone Number

**Personal Information:** In the course of using the Service, we may collect personal information that can be used to contact or identify you or your uploaded documents ("Personal Information"). Personal Information is or may be used: (i) to provide and improve our Service, (ii) to administer your use of the Service, (iii) to better understand your needs and interests, (iv) to personalize and improve your experience, and (v) to provide product announcements

We are the sole owners of the information collected on this site. We only have access to/collect infor-

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DOMA TECHNOLOGIES PROPRIETARY



mation that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Analytics: We also collect some information (ourselves or using third party services) using logging and cookies, which can sometimes be correlated with Personal Information. We use this information for the above purposes and to monitor and analyze use of the Service, for the Service's technical administration, to increase our Service's functionality and user-friendliness, and to verify users have the authorization needed for the Service to process their requests. As of the date this policy went into effect, we use Google Analytics.

#### **HOW & WHEN DO WE COLLECT DATA?**

Opting in to Receive Marketing: When you opt-in to an email list, mailing list, or follow any of our social media. If you have agreed to receive marketing, you may always opt out at any time. If you follow any of our social media accounts you may unfollow our accounts at any time. You have the right at any time to stop our company from contacting you for marketing purposes or giving your data to other members of our company.

**Buying Products or Services:** When you register on our website to purchase products, download information, or access services we collect the information you provide. We use this information to complete your service, purchase, or request.

**Contact Forms:** In the course of using the website, you may fill out a contact form. This form will collect personal information that can be used to contact or identify you ("Personal Information"). Personal Information is or may be used: (i) to provide and improve our Service, (ii) to administer your use of the Service, (iii) to better understand your needs and interests, (iv) to personalize and improve your experience, and (v) to provide or offer software updates and product announcements. We will use your information to respond to you, regarding the reason you contacted us.

Contests or Surveys: From time-to-time our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.



**Comments:** When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

Visitor comments may be checked through an automated spam detection service.

**Media:** If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

#### **HOW LONG DO WE RETAIN YOUR DATA?**

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

#### WHAT RIGHTS DO YOU HAVE TO YOUR DATA?

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we correct or erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email, address, or phone number given on our website:

- See what data we have about you, if any. Our company may charge a small fee for this service.
- Change/correct any data we have about you.
- Have us delete any data we have about you. This does not include and datd we are obliged to keep for administrative, legal, or security purposes.
- Express any concern you have about our use of your data
- You have the right to request that our company restrict the processing of your personal data.
- You have the right to object to our companies processing of your personal data.
- You have the right to request that our company transfer your data to another organization or directly to you.
- If you make a request we have 1 month to respond to you. If you would like to exercise any of these rights, please contact us at: *privacy@domaonline.com*



#### **COOKIES**

Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

We use cookies to understand how you use our website. Our website may use functionality cookies which recognize you on our website and remember your previously selected preferences. This may include what language you prefer and the location you are in currently.

How do you manage your cookies? You can set your browser not to accept cookies. However, in a few cases, some of our website features may not function as a result.

#### EMBEDDED CONTENT AND LINKS FROM OTHER WEBSITES

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **SECURITY & HOW LONG WE RETAIN YOUR DATA**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data and any personal information) that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the website address bar and looking for "https" at the beginning of the address of the Web page.



Once your information has been submitted through a form on our website it gets securely encrypted and transmitted to our Email Marketing Team. The information you submit through our forms does not remain on our website once it is transmitted. Submitted information is securely stored in our Customer Relationship Management (CRM) software so that our sales and technical support teams can follow up with you directly regarding any questions or requests.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure facility.

## How long do we retain your data?

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

Any personal information that is collected through our website and website forms is retained indefinitely, however you can request we change/ or erase any information. See "What rights do you have to your data?" above.

#### PRIVACY POLICY CHANGES

Our company keeps its website privacy policy under regular review and places any updates on this web page. This policy was last updated on July 16, 2019.

## **CONTACT US:**

If you have any questions about this Privacy Policy please contact us at:

privacy@domaonline.com