# DOMA

## TECHNOLOGIES

# CASE STUDY

*Tidewater Finance Company, established in 1992 in Virginia Beach, Virginia, offers indirect consumer auto financing through 1,000 automobile and retail dealers throughout the United States.*

## POWERED BY TECH, DRIVEN BY PEOPLE

DOMA Technologies (DOMA) was founded in 2000 as a Cloud based document management company. Today DOMA serves a diverse range of Federal and Commercial customers with customized business solutions that include Digital Conversion Services, Cloud Services, and Healthcare Information Services.

> ### TIDEWATER FINANCE'S ABILITY TO FIND INFORMATION HAS BEEN SIGNIFICANTLY IMPROVED BY LEVERAGING THE DOMA DX CLOUD SOLUTION AND THE AMAZON WEB SERVICES INFRASTRUCTURE.

DOMA replaced two on-premise data centers (Richmond, VA and Atlanta, GA) with a single, but fully redundant cloud infrastructure.  DOMA completed the migration, and used the following AWS tools and services:

### MIGRATION TOOLS:
- AWS Connector for VMWare
- AWS Server Migration Service
- AWS Direct Connect
- AWS Command Line Interface (CLI)

### AWS SERVICES:
- AWS Virtual Private Cloud (VPC) with redundant subnets
- AWS Security Groups to restrict/allow certain access
- AWS Identity Access Management (IAM)

## CHALLENGE

Tidewater Finance Company had data and documents in 7+ different repositories with no ability to do a federated search. This presented a significant challenge with the amount of time associated to locate a document especially since there was no uniform way of tagging metadata. Tidewater Finance Company was also interacting with thousands of vendors and attorneys via hard-copy mail, so they needed an external portal to pass data back and forth.

## SOLUTION

DOMA migrated gigabytes of content from their legacy electronic storage applications into the DOMA DX Cloud software solution. DOMA replicated and migrated Tidewater's MS SQL databases and 1.4 TB of data to AWS S3; completed with little to no downtime for customers.

## BENEFITS

Today 6 departments within Tidewater Finance utilize DOMA's technology. Tidewater Finance is now able to search across all customer content, in a matter of seconds.

**Learn more about Cloud Services at:**
**DOMAonline.com/CloudServices**