DOMA
TECHNOLOGIES

CASE STUDY

POWERED BY TECH, DRIVEN BY PEOPLE

DOMA Technologies (DOMA) was founded in 2000 as a Cloud based document management company. Today DOMA serves a diverse range of Federal and Commercial customers with customized business solutions that include Digital Conversion Services, Cloud Services, and Healthcare Information Services.

> **WE WERE PREVIOUSLY ALL PAPER, BUT DOMA CONVERTED ALL OUR ACTIVE AND TERMINATED RECORDS TO ELECTRONIC FORMAT. THEY HAVE STREAMLINED OUR DAILY WORKFLOW BY PROVIDING OUR DATA AND DOCUMENTS IN REAL TIME THROUGH THEIR CONTENT SERVICES PLATFORM.**
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> **HR MANAGER | CITY OF PORTSMOUTH**

DOMA assisted the city of Portsmouth with a major modernization project that included the relocation of various departments and the elimination of their off site storage facility. DOMA's digitization solution included the OCR scanning of paper documents as well as the conversion and migration of various other forms of media not limited to microfiche, CDs/DVDs, and large format documents. After digitization, DOMA's cloud-native document management software was scaled across the following departments to increase continuity and collaboration between facilities:

- Human Resources,
- Finance
- Parks & Rec
- Planning,
- Engineering
- Commissioner of the Revenue
- City Attorney

THE CITY OF PORTSMOUTH

Portsmouth was founded as a town in 1752, on 65 acres of land on the shores of the Elizabeth River. This growing waterfront city now has over 97,000 residents & 2,900 employees working across 36 departments.

CHALLENGE

The historic city of Portsmouth was facing a monumental challenge navigating a massive archive of paper documents. The majority of personnel files were in paper format and any content that existed electronically was siloed and hard to access. This resulted in a lengthy on boarding process for new employees and created an environment where information was not easily accessible.

SOLUTION

DOMA implemented a document digitization process for the large backfile conversion. This was paired with the implementation of DOMA's DX software platform - our robust, cloud-based content management solution. DOMA migrated 175 gigabytes of backlogged, legacy data to the DX platform to create one centralized repository. Additionally, DOMA developed a seamless integration between Portsmouth's existing HR & Finance software with the DOMA DX platform.

BENEFITS

Moving to the Cloud has provided the HR department with immediate, role-based access to personnel files through the DOMA software as well as a reduction in on-site IT support. The City of Portsmouth employees now have centralized access to over 3 million documents without the traditional costs associated with managing content in an on premise environment.

Learn more about Cloud Services at: DOMAonline.com/CloudServices